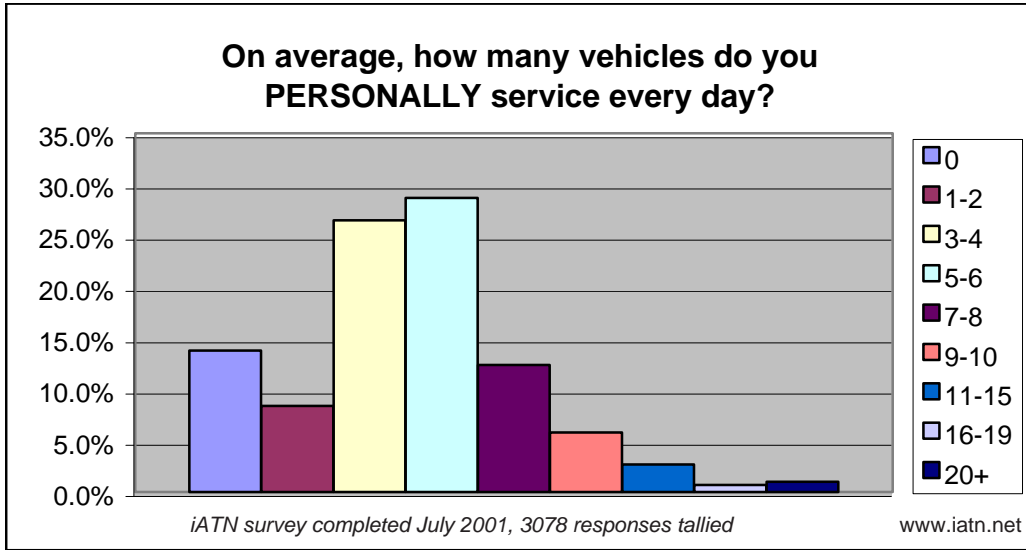




Member Survey

Number of Vehicles



On average, how many vehicles do you PERSONALLY service every day?

0	13.8%
1-2	8.4%
3-4	26.5%
5-6	28.7%
7-8	12.4%
9-10	5.8%
11-15	2.7%
16-19	0.7%
20+	1.0%

According to the above poll, the average iATN member works on 4.783 vehicles per day. Collectively, the 38,249 members of iATN service over 182,945 vehicles per day, and perform well over 47.6 million vehicle servicings annually!

(As of February 19, 2002)