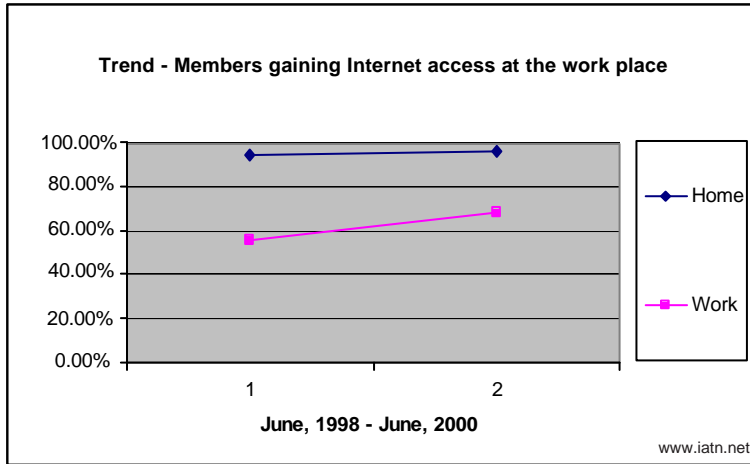




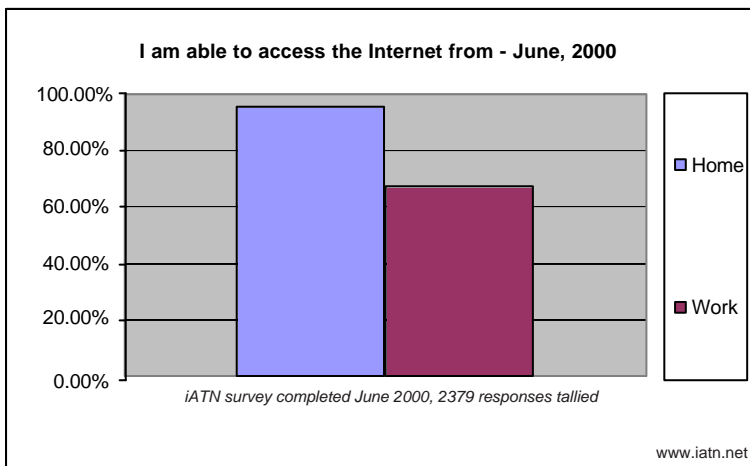
Member Survey

Internet Accessibility



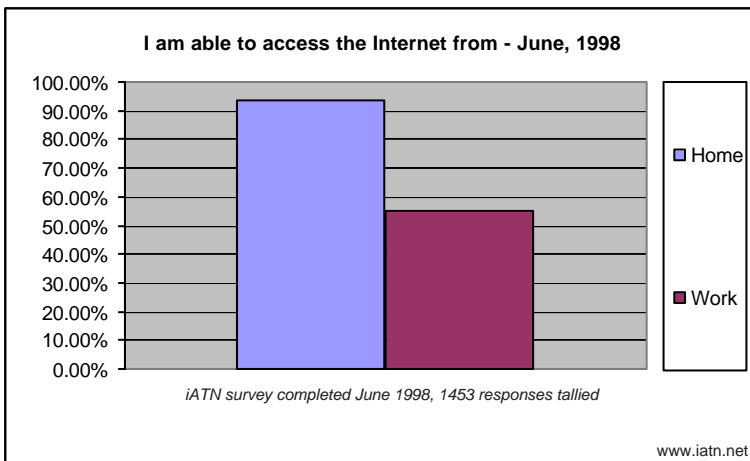
Trend - Members gaining Internet access at the work place

Location	June, 1998	June, 2000
Home	93.60%	95.30%
Work	55.10%	67.70%



I am able to access the Internet from - June, 2000

Location	Percentage
Home	95.30%
Work	67.70%



I am able to access the Internet from - June, 1998

Location	Percentage
Home	93.60%
Work	55.10%