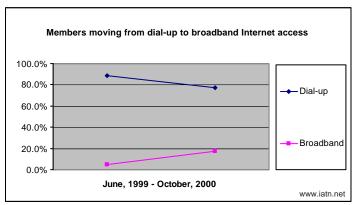


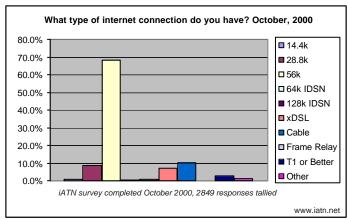
## **Member Survey**

## **Internet Connection Speed**

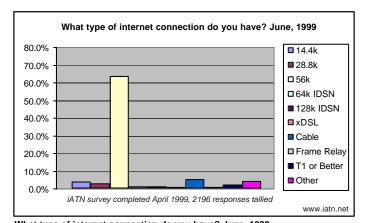


Members moving from dial-up to broadband Internet access

Dial-up 88.9% 77.3% Broadband 4.9% 17.5%



What type of internet connection do you have? October, 2000 14.4k 0.7% xDSL 7.2% 28.8k 8.5% Cable 10.3% 68.1% Frame Relay 0.0% 56k 64k IDSN 0.5% T1 or Better 2.6% 128k IDSN 0.9% Other 1.2%



What type of internet connection do you have? June, 1999 14.4k 3.2% xDSL 28.8k 2.2% Cable 4.6% 56k 64.0% Frame Relay 0.2% 64k IDSN 0.5% T1 or Better 1.5% 128k IDSN 0.5% Other 3.5%